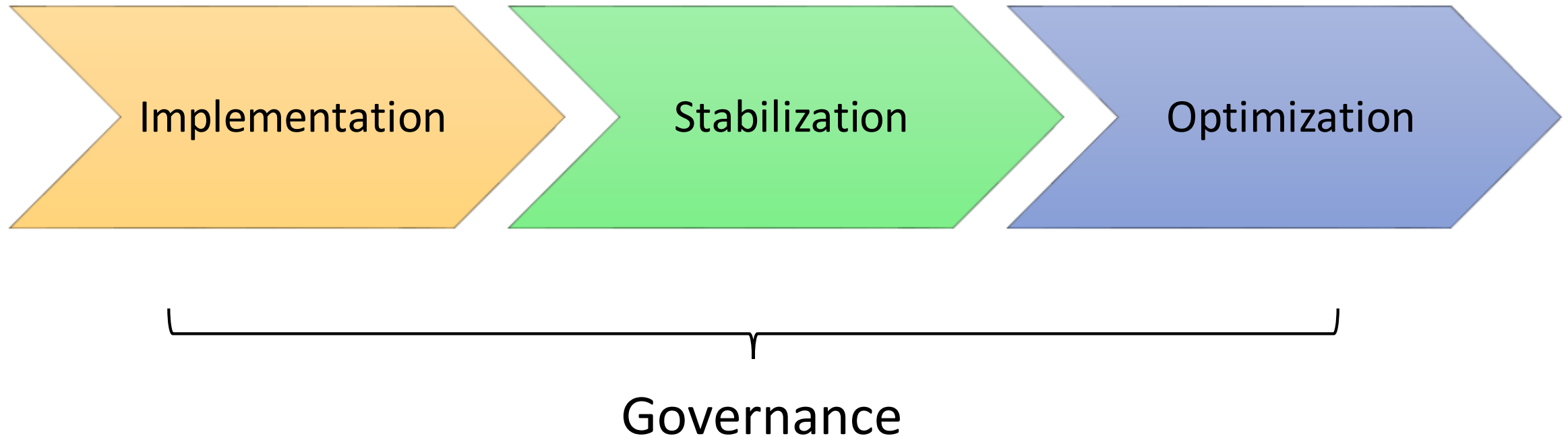


Clinical Care Classification (CCC) User Meeting

Governance to Support Documentation Standardization

Patricia Sengstack DNP, RN-BC, FAAN
patricia.r.sengstack@Vanderbilt.edu

Electronic Health Record Phases



Question

- ▶ How many EHR system enhancements or changes to documentation are currently on your list to be done?
- ▶ My point: We can't get to standardization and the best use of standard terminologies like the CCC until we establish governance and standard processes around system enhancements and deletions/additions/modifications



5 things in place

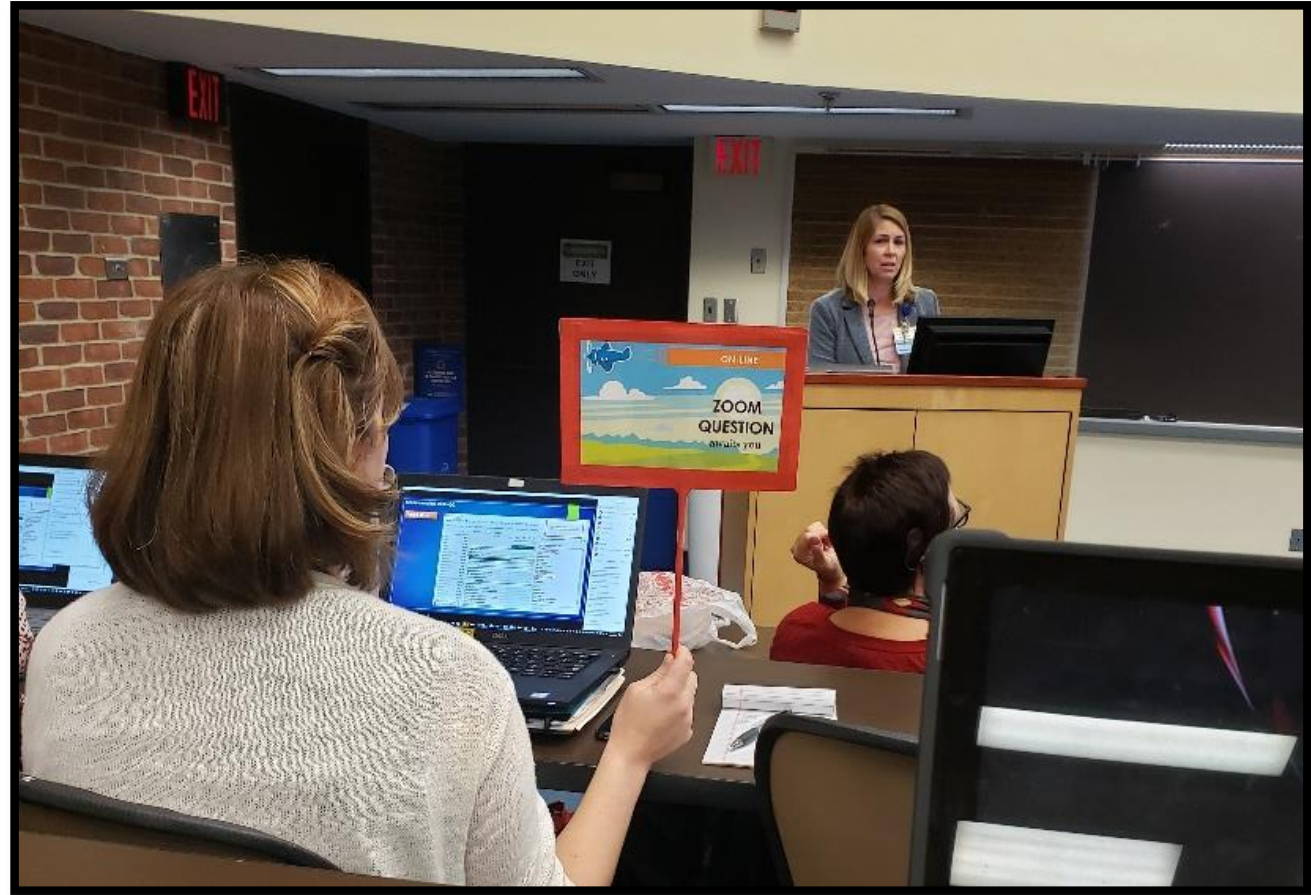
- ▶ Executive support
- ▶ Leaders that can operationalize and execute governance
- ▶ Guiding principles
- ▶ An infrastructure that supports staff nurse involvement
- ▶ Standardized processes including methods of communication



Executive Support



Operational Leaders



Establishment of Guiding Principles – Vanderbilt University

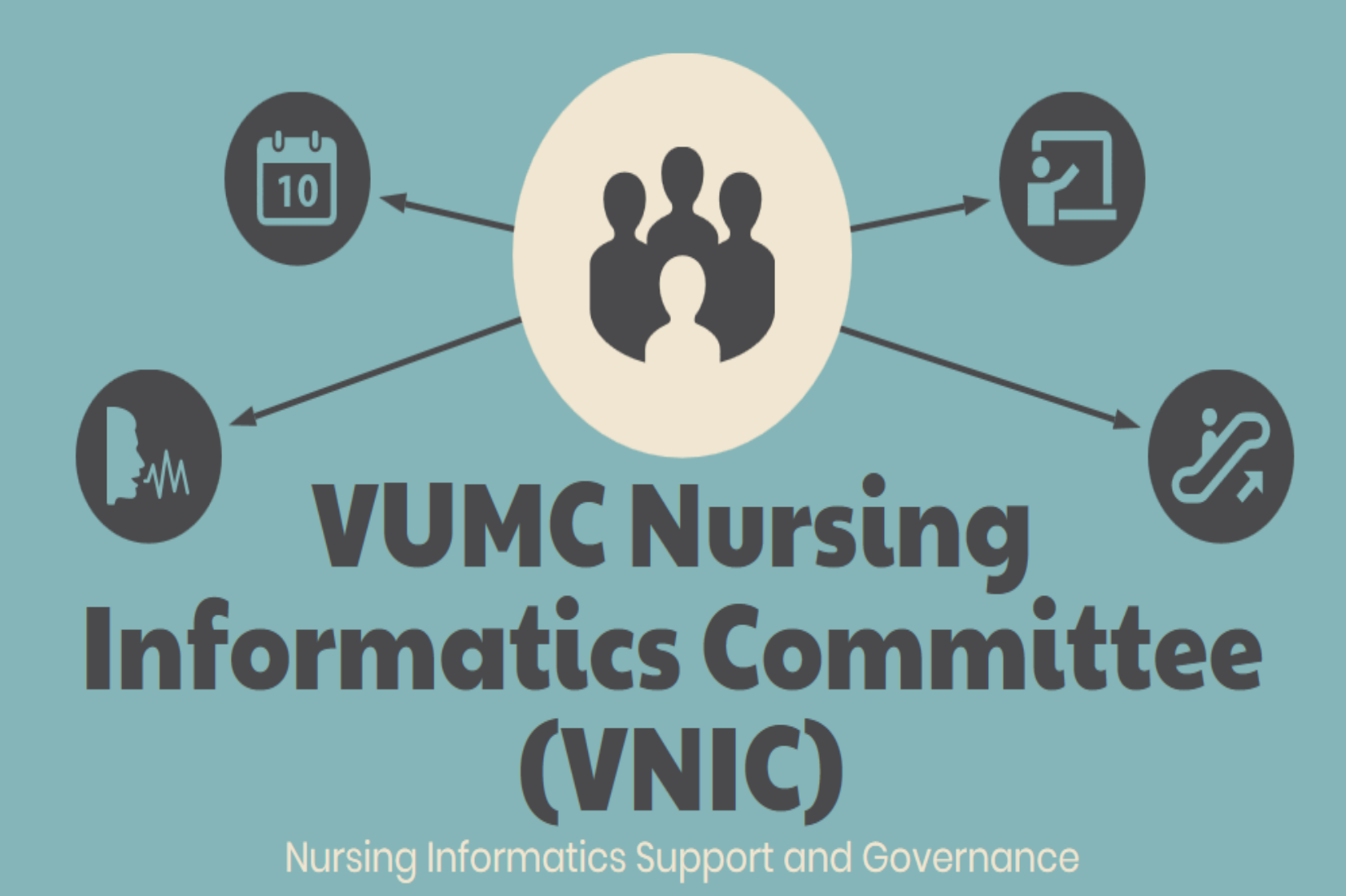
- ▶ Reflects nursing process and evidences nursing's contribution to outcomes
- ▶ Data that someone will view or use
- ▶ Avoid duplicate documentation
- ▶ Minimize transcription of data by importing electronically from devices
- ▶ Use national terminology standards
- ▶ Change will add value and increase efficiency
- ▶ Documentation will protect the nurse, patient, and organization



Column1	Column2	Column3	Column4	Column5	Column6	Column7	Column8	Column9	Column10	Column11
	Organization A	Organization B	Organization C	Organization D	Organization E	Organization F	Organization G	Organization H	Organization I	Organization J
GUIDING PRINCIPLE CATEGORY										
Regulatory Requirement	X	X	X	X	X	X	X	X	X	X
Reduces Duplication	X	X	X	X	X	X	X	X	X	X
Patient Care Requirement	X		X	X		X		X	X	X
Improves Patient Safety	X					X	X	X	X	X
Billing Requirement			X	X		X		X	X	X
Improves Clinical Efficiency	X			X				X	X	X
Improves Patient Satisfaction	X					X		X	X	
Policy Requirement		X						X	X	
Improves Clinician Satisfaction	X					X				
Evidence-based Content		X		X						
Professional Standards Recommendation	X					X				
Aligns with strategic initiative							X			

Source : Thomasena Moore DNP, RN (VUSN DNP Student Scholarly Project)

An infrastructure that supports staff nurse involvement



VNIC Purpose

Provide strategic and operational leadership in the management and advancement of nursing's use of technology across the enterprise



Organize and centralize informatics activities across the nursing enterprise including all care settings

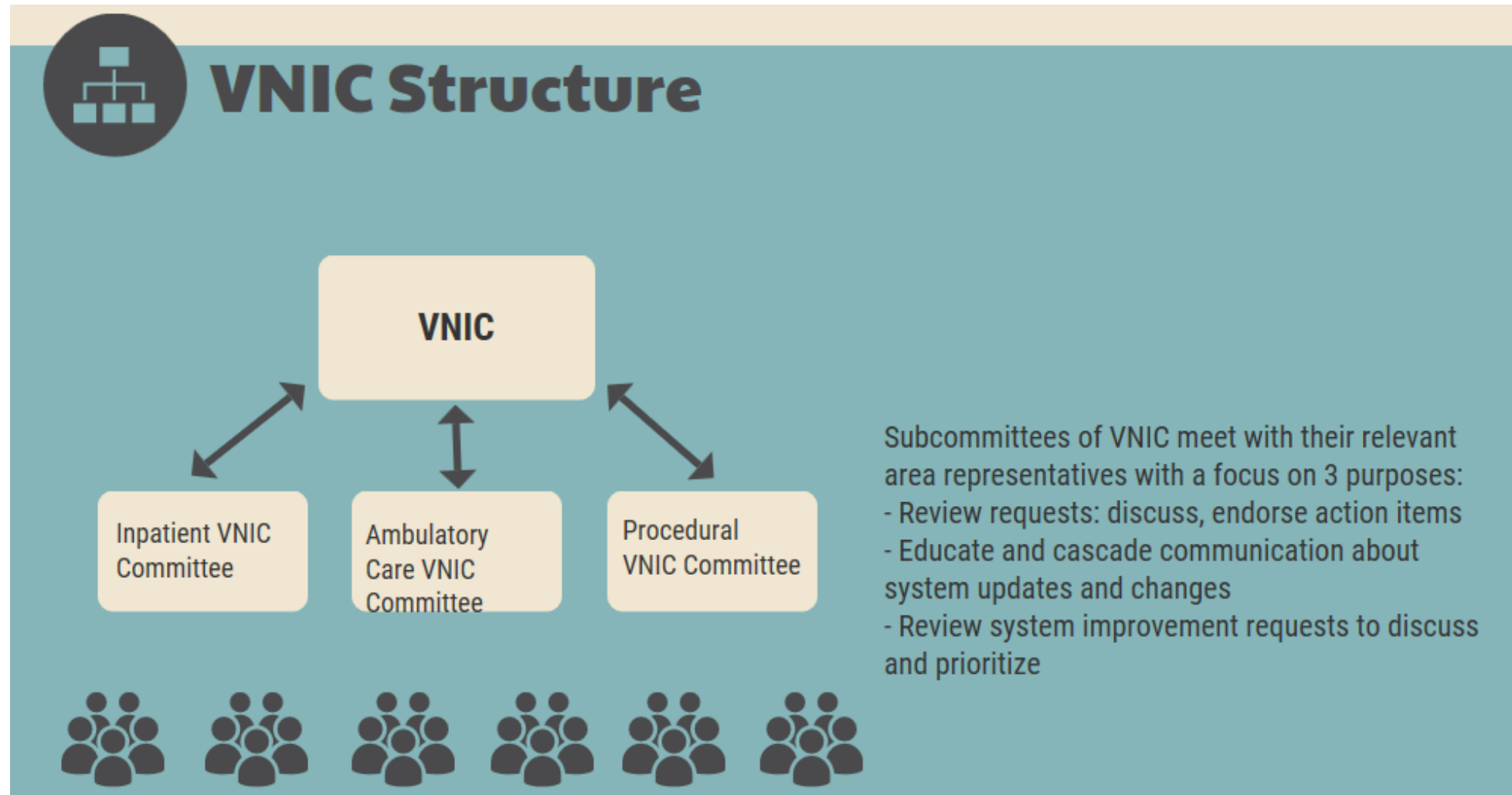


Review eStar enhancement requests and determine appropriateness and priority

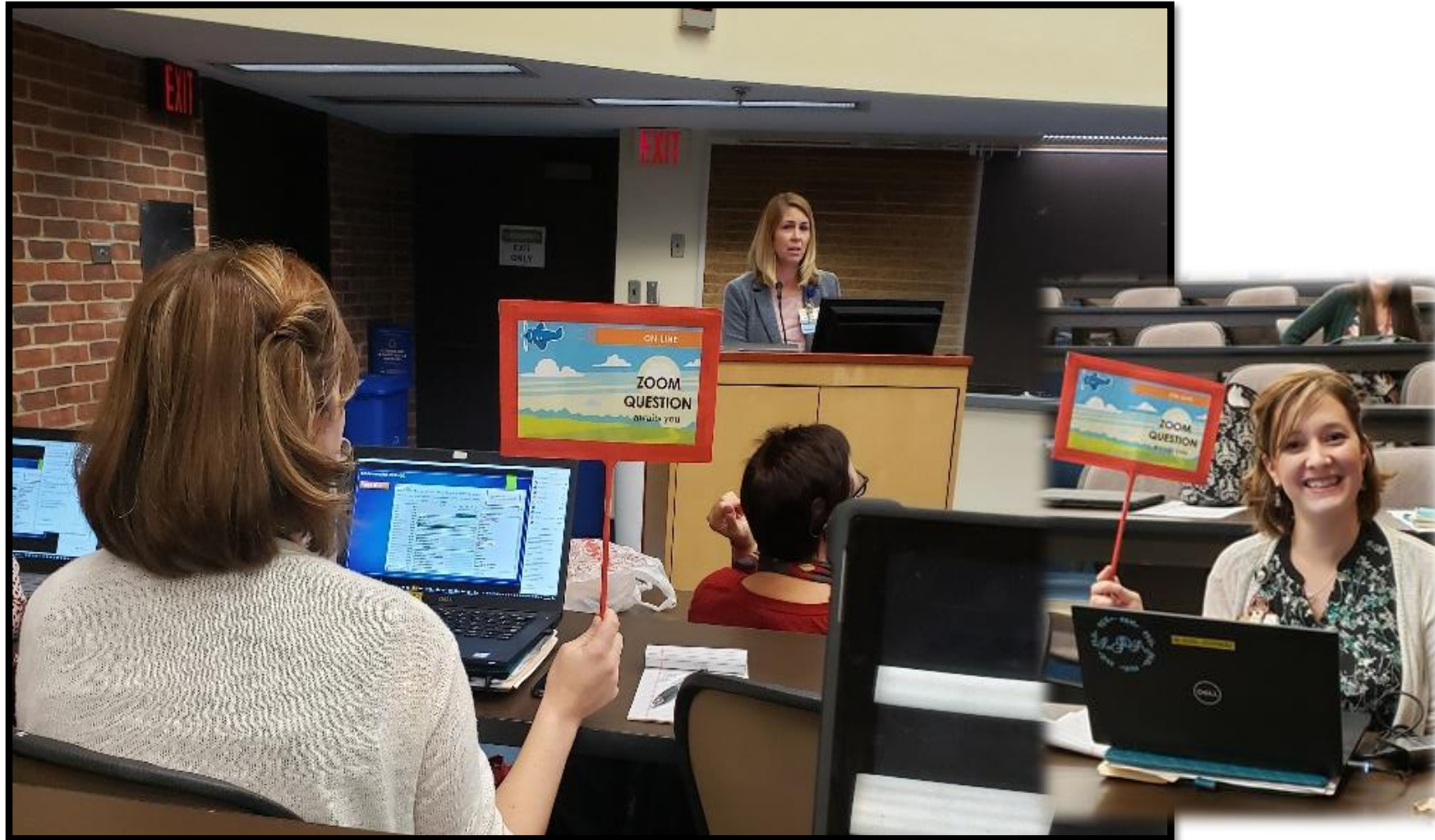


Communicate and collaborate with VUMC's higher level informatics governance

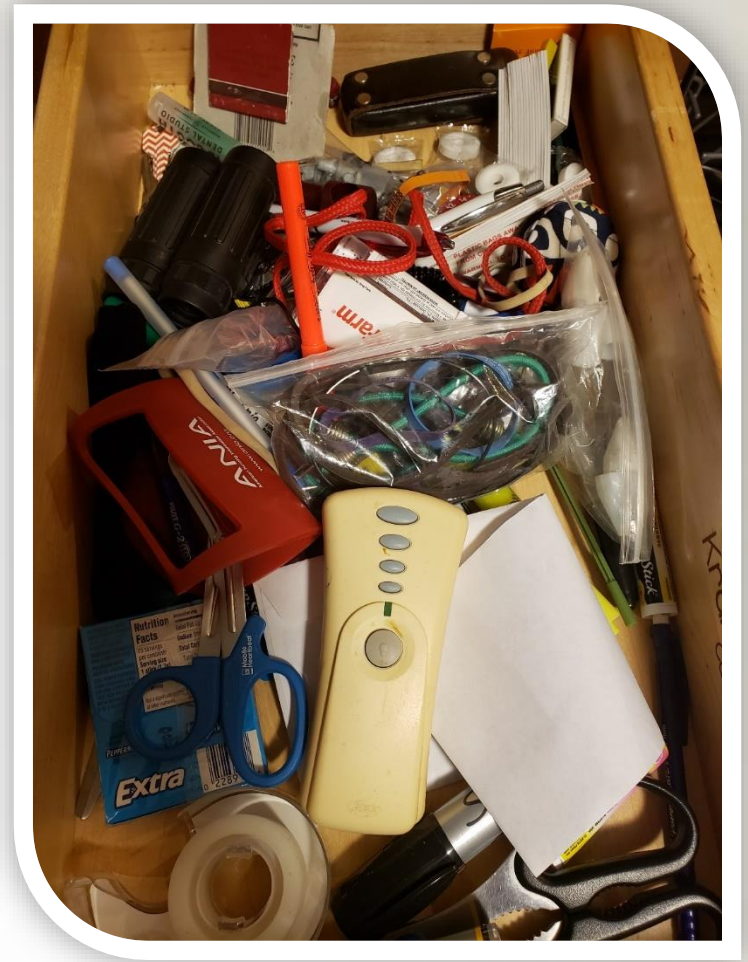
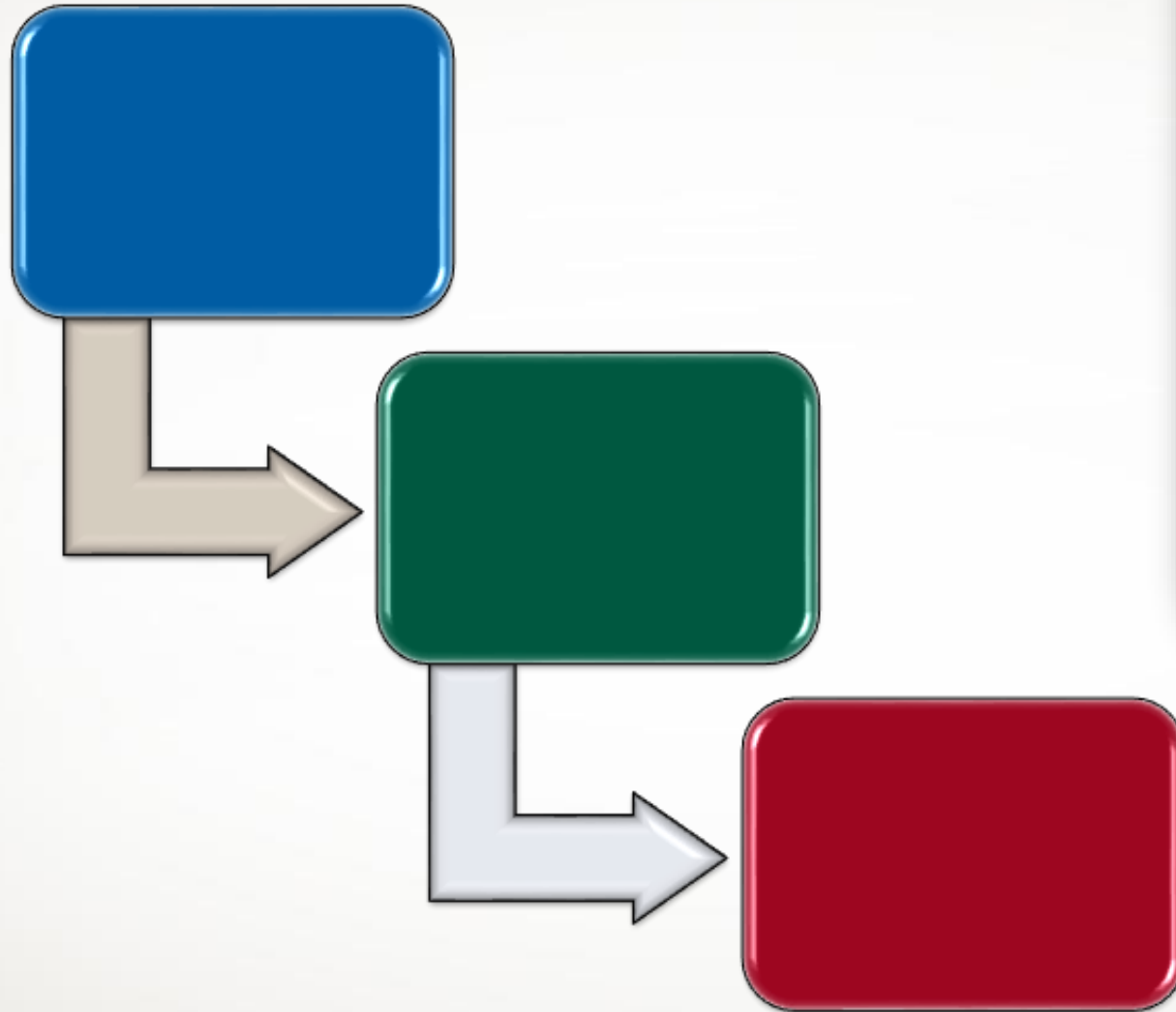
An infrastructure that supports staff nurse involvement



An infrastructure that supports staff nurse involvement



Standardized Processes



Centralized Enhancement Request Form

Disciplines affected

Who approved this?

How many users impacted?

Customer Information

What may be affected by your request?

If Other for Disciplines is selected, elaborate here... ?

enter more about other here...

Is this only going to impact users in your area?

(Select One)

Approver - This enhancement has been reviewed

Details about Approver including Name of person or group

Enter details about including name of approver or group

Centralized Enhancement Request Form

Additional Information

Which Health IT teams will need to be involved?

Which Health IT teams are involved?

What is the problem you are attempting to solve?

What is the problem you are trying to solve?

Is there evidence to support this request?

Teams, elaborate here

Describe your proposed solution.

Describe your proposed solution.

2000 characters left

How would we know that the change was effective?

2000 characters left

How would you rate this request in terms of priority?

(Select One)

How will you know the change was effective?

2000 characters left



Centralized Enhancement Request Form

Please attach any screen shots or other supporting documents below.

⚠ REQUEST URGENCY

In general, requests are processed as quickly and efficiently as possible. However, if you deem this request an emergency, please indicate as such by clicking the button below along with your submission.

⚠ MARK REQUEST URGENT

Mark Request
as Urgent

Add
attachments

↑ Drop files to upload
(or click)

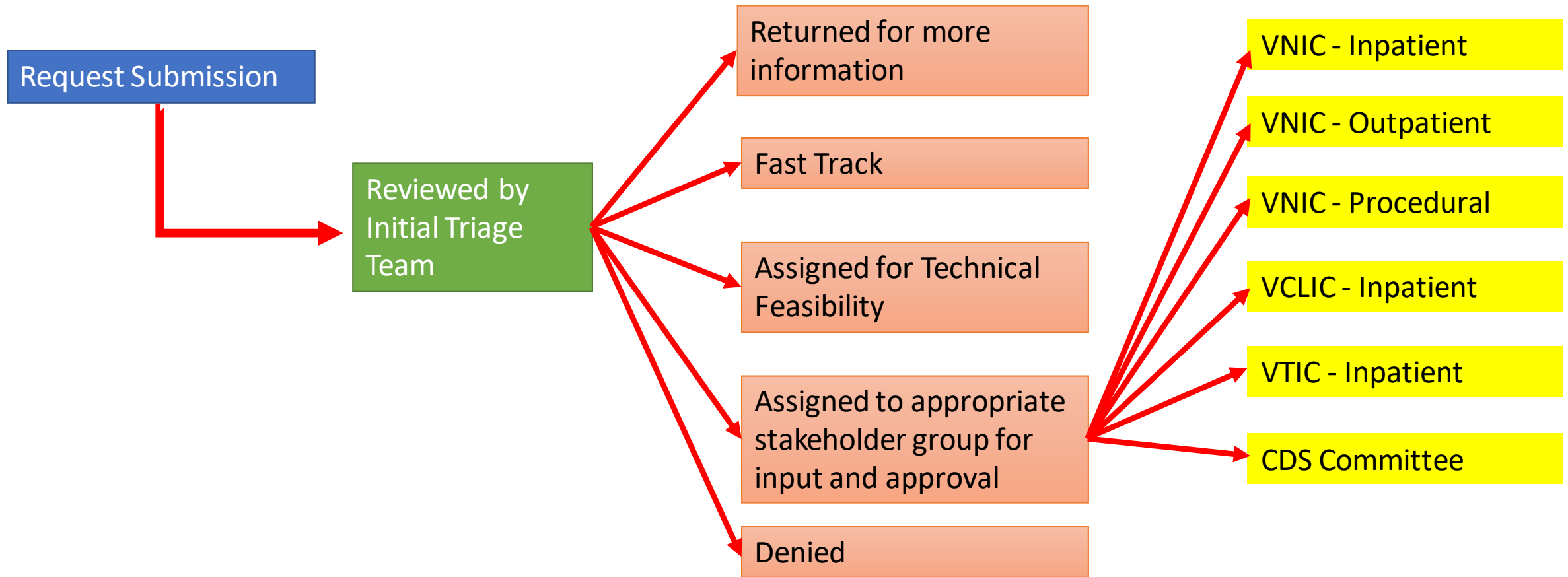
Are you ready to submit this request?

📄 SAVE DRAFT

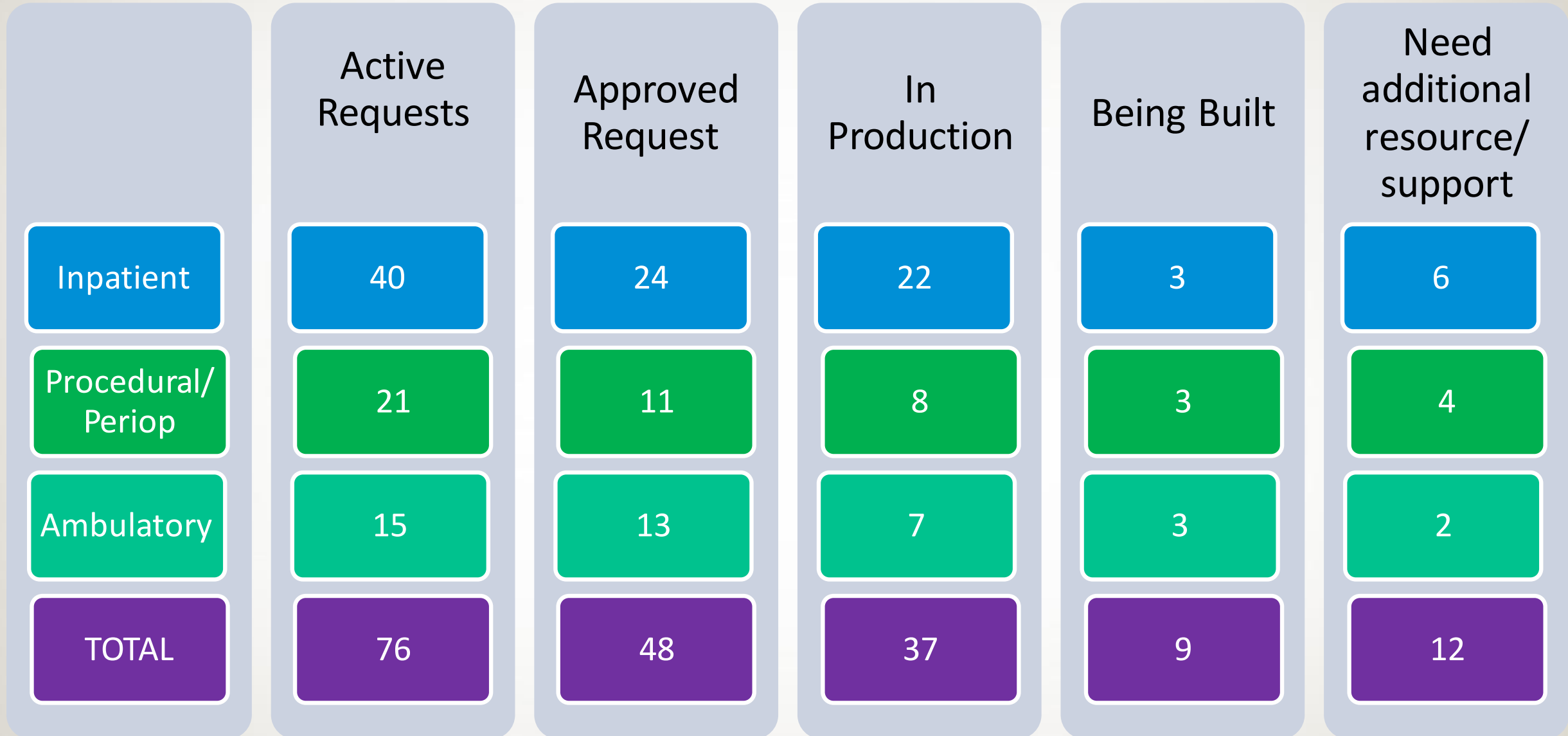
📤 SUBMIT



Standardized Processes

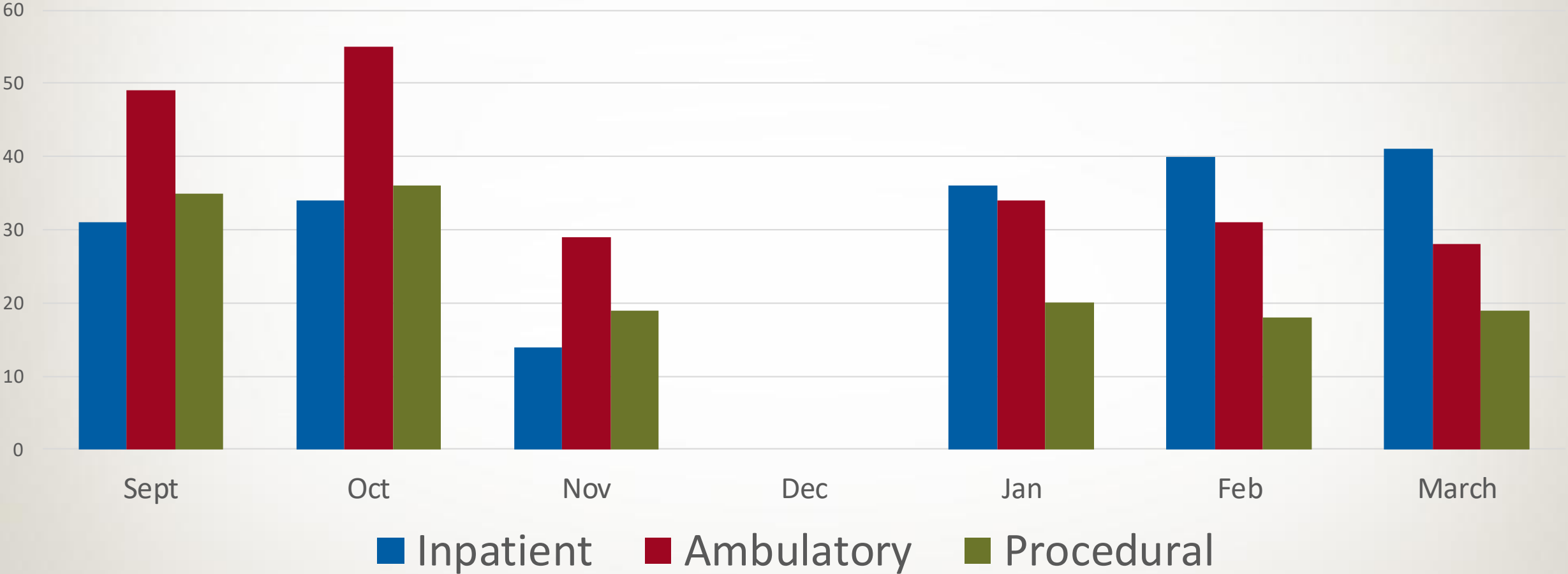


VNIC Enhancement Request Progress



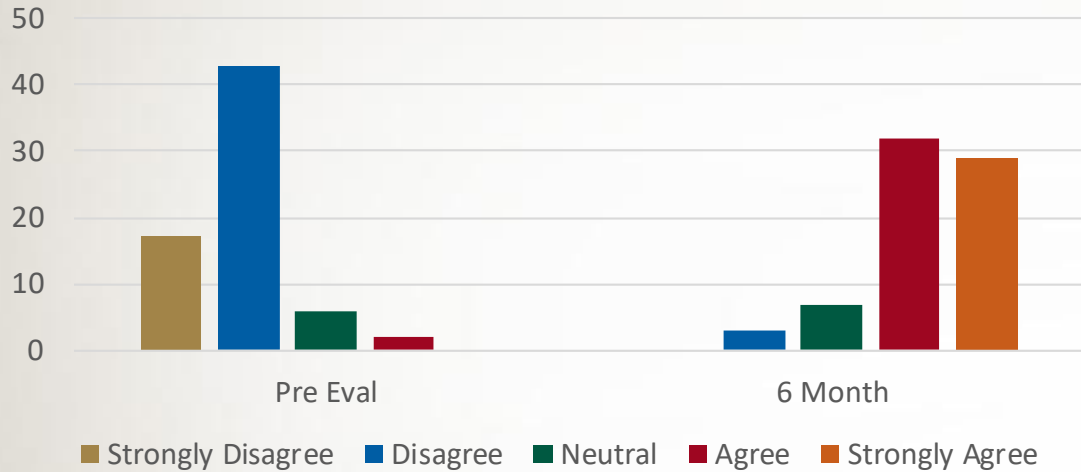
Attendance

VNIC Attendance by VNIC Subcommittee

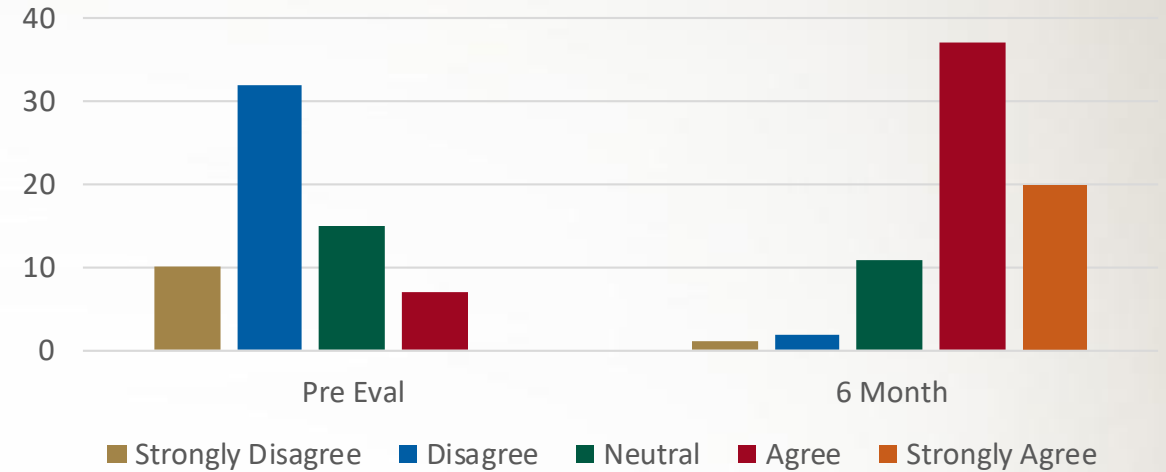


eStar Rep Evaluation Survey

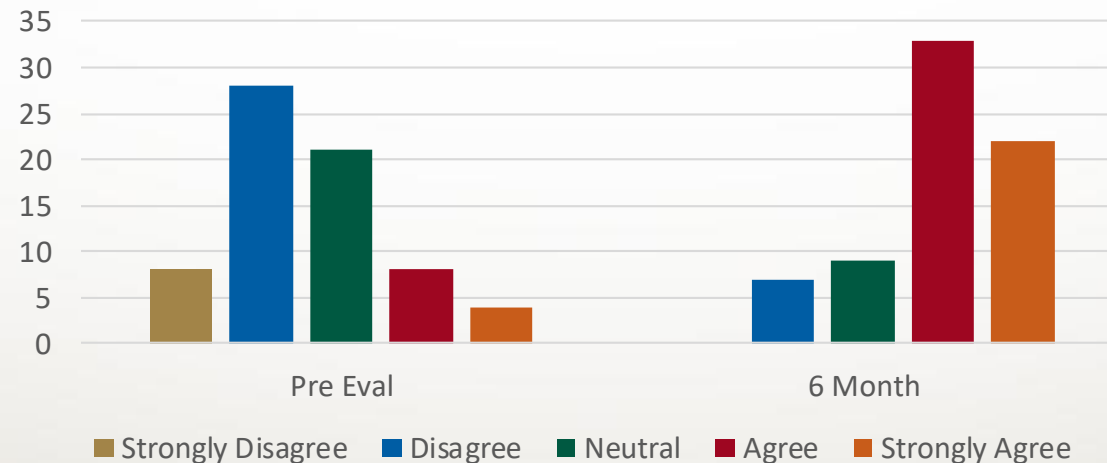
I feel knowledgeable in the use of eStar



I feel supported in my use of eStar



I know the communication path for eStar ideas & issues



5 things in place

- ▶ Executive support
- ▶ Leaders that can operationalize and execute governance
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VANDERBILT



School of Nursing

Clinical Care Classification (CCC) User Meeting



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